

Family Choices, NFPC

Refund Policy

1. The application fee is a non-refundable charge as are any fingerprint fees.
2. After a home study visit has occurred, there are no refunds of any home study fees.
3. There are no refunds given for any education/parenting training in which the client participated. For any series of sessions in which the client participated in even one session, there are no refunds given. A client who registers for a session or a series of sessions will be mailed a refund if the client cancels a minimum of two days prior to the class.
4. Only post placement visits which Family Choices conducts will be charged to the client. These fees will be charged prior to the home study being processed for international or interstate placement.
5. There are no refunds available for Interstate Compact Placement fees after the process is started.
6. No refunds are available for actual mileage charges, overnight mailings, birth parent services, placement fees, subsidy processing, web site postings, birth parent expenses, termination of parental rights or litigation fees; however, only actual charges will be billed to the client.